

# QUALITY POLICY

THEDESIGNSHOP

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design is exciting

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The Design Shop is committed to achieving sustained business excellence by integrating quality principles and methods into our business.

By focusing on our core values and core competencies we will design, develop and offer customer service to our customers with innovative solutions that meet and exceed their expectations.

The Design Shop has a commitment to the quality of all its services and products, we focus on industry recognised development of design solutions.

We are committed to continuously improve our working processes by developing the technical skills and customer service within our company.

We have a trusted relationship with third party manufactures, subcontractors, consultants and vendors, which share our commitment for continuous improvements in quality systems and service.

We are independently owned and therefore can offer impartial advice.

**Our commitment to quality is to offer the highest standards in design and customer service to all our clients.**

Signed:

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Quality Manager